

**National Bank Limited**  
**Head Office, Dhaka.**

Members of the Monitoring Committee for Supervising & Monitoring of Citizen's Charter of NBL:

<b>Sl. No.</b>	<b>Status in the Committee</b>	<b>Members of the Committee</b>
1.	Chairman & Focal Point	Deputy Managing Director (DMD-2), NBL
2.	Member Secretary & Alternative Focal Point	Head of BOD, NBL
3.	Member	Head of CRM (MSME), NBL
4.	Member	Head of IC&CD, NBL
5.	Member	Head of CRM (Corporate), NBL
6.	Member	Head of CRM (Consumer Finance), NBL
7.	Member	Head of ID, NBL